

Willach UK News

## Mattock Lane Pharmacy (London) reopening with CONSID robot

*London, 28th November 2013*

Mattock Lane Pharmacy has reopened after a full refit with major improvements and modernisation of their services. The refurbishment journey, which started four months ago, came to its end in a celebration with MP for Ealing Central, Angie Bray, and about 100 guests and patients attending the ceremony.



The concept of forward dispensing has been introduced, which is a CONSID robot that stocks, counts and dispenses medicines processed at the till in front of the customer, greatly increasing the efficiency while significantly reducing waiting time.

The Ealing pharmacy will provide new and existing services including smoking cessation clinics, weight management, emergency contraception, healthy lifestyle tests, advice, travel medicine and medication reviews.

Hiten Patel, owner and superintendent pharmacist, said: "I started this pharmacy nearly 28 years ago and this is the most ambitious re-fit out of the three that we have done so far.

"The aim is to provide the residents of Ealing with a cutting edge healthcare resource, filled with different services and with space to provide privacy to our patients for various consultations in a bright, fresh and clinical environment."

He added: “We also have an excellent relationship with our local medical practice and with the GPs at Mattock Lane Health Centre down the road.”

Angie Bray, MP for Ealing Central and Acton, said: “Since opening, Mattock Lane Pharmacy has always provided a vital service for the community. With all the additional services on offer here and after an impressive refurbishment, it really is more than a dispensary – it’s what a modern pharmacy should be like.

Willach Pharmacy Solutions, one of the world’s leading companies in pharmacy logistics, has given consultation how to optimise workflow management and introduced his successful forward dispensing concept. Willach has installed a CONSIS robot, which dispenses pharmaceuticals automatically, FAMA drawers and FAMA shelves to store medicines and repeaters in the most efficient way and on a very small footprint.

**Learn more about modern pharmacy design and efficient workflow management by contacting Myles Caldwell, Sales Manager at Willach UK Ltd. Tel: +44 (0)121 635 5025  
E-Mail: [info.uk@willach.com](mailto:info.uk@willach.com)**