

Abbey pharmacy in Rotherham introduce Willach Triangle Workflow

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2012, Andrew and Sally Porter decided to refit their pharmacy and wanted to use the opportunity to update their business. The challenge was to create a new, future oriented pharmacy concept to improve workflow and maximise efficiency. With the advice of Anderson Retail Consultants and Willach Pharmacy Solutions, the Porters have got a modern designed pharmacy layout with state-of-the-art technology and optimised workflow management. The whole concept is based on the WILLACH TRIANGLE WORKFLOW dispensary model. Equipped with a CONSID.B3 robot and supplemented by FAMA pharmacy drawers, the whole team works now on the time saving and customer friendly FORWARD DISPENSING PRINCIPLE. After one year Andrew and Sally Porter say: "Forward dispensing is the key to success. The CONSID robot improves safety and efficiency: waiting times are shorter and staff has more time to give patients the advice they need".

Learn more about modern pharmacy design and efficient workflow management and take a look into the [Abbey Pharmacy Case Study](#).

